# PHA Name : Housing Authority Of Spartanburg

PHA Code : SC003 MTW Supplement for PHA Fiscal Year Beginning : (MM/DD/YYYY): 10/1/2023 PHA Program Type: Combined MTW Cohort Number: Landlord Incentives MTW Supplement Submission Type: Amended Annual Submission

### **B. MTW Supplement Narrative**.

Spartanburg Housing is the fourth largest housing authority in South Carolina and serves over 6,500 residents within Spartanburg County. Our vision continues to surround improving the quality of life through housing by enhancing economic mobility for the families we serve, strengthening communities, and creating strategic partnerships. In collaboration with our community partners, Spartanburg Housing will support families as they move toward self-sufficiency. Spartanburg Housing will use the public housing and housing choice voucher funding flexibility to best meet the local need and implement our initiatives. Spartanburg Housing would like to use MTW flexibility to help address economic mobility. The families we serve often have the fewest opportunities to move up the economic ladder. We will work with our community partners to provide more targeted education and workforce preparation and collaborate to help families gain greater mobility.

Spartanburg Housing has focused on implementing landlord incentives (Damage Claims, Vacancy Loss Payments, and Other Landlord Incentives). These initiatives will address cost effectiveness by increasing utilization; self-sufficiency by providing incentives for new landlords and increase the number of families that are able to find suitable housing; and housing choice by expanding the number of available housing options for voucher holders. We now plan to implement bi-annual recertifications for all households in which all members of the household are 62 and older or the Head of Household, Co-Head or Spouse is disabled for the public housing and housing choice voucher programs. In addition, we will eliminate utility reimbursements for the public housing and housing choice voucher programs.

# C. The policies that the MTW agency is using or has used (currently implement, plan to implement in the submission year, plan to discontinue, previously discontinued).

1. Tenant Rent Policies		
a. Tiered Rent (PH)	Not Currently Implemented	
b. Tiered Rent (HCV)	Not Currently Implemented	
c. Stepped Rent (PH)	Not Currently Implemented	
d. Stepped Rent (HCV)	Not Currently Implemented	
e. Minimum Rent (PH)	Not Currently Implemented	
f. Minimum Rent (HCV)	Not Currently Implemented	
g. Total Tenant Payment as a Percentage of Gross Income (PH)	Not Currently Implemented	
h. Total Tenant Payment as a Percentage of Gross Income (HCV)	Not Currently Implemented	
i. Alternative Utility Allowance (PH)	Not Currently Implemented	
j. Alternative Utility Allowance (HCV)	Not Currently Implemented	
k. Fixed Rents (PH)	Not Currently Implemented	
I. Fixed Subsidy (HCV)	Not Currently Implemented	
m. Utility Reimbursements (PH)	Plan to Implement in the Submission Year	
n. Utility Reimbursements (HCV)	Plan to Implement in the Submission Year	
o. Initial Rent Burden (HCV)	Not Currently Implemented	
p. Imputed Income (PH)	Not Currently Implemented	
q. Imputed Income (HCV)	Not Currently Implemented	
r. Elimination of Deduction(s) (PH)	Not Currently Implemented	
s. Elimination of Deduction(s) (HCV)	Not Currently Implemented	
t. Standard Deductions (PH)	Not Currently Implemented	
u. Standard Deductions (HCV)	Not Currently Implemented	
v. Alternative Income Inclusions/Exclusions (PH)	Not Currently Implemented	
2. Payment Standards and Rent Reasonableness		
a. Payment Standards- Small Area Fair Market Rents (HCV)	Not Currently Implemented	
b. Payment Standards- Fair Market Rents (HCV)	Not Currently Implemented	
c. Rent Reasonableness – Process (HCV)	Not Currently Implemented	
d. Rent Reasonableness – Third-Party Requirement (HCV)	Not Currently Implemented	
3. Reexaminations		
a. Alternative Reexamination Schedule for Households (PH)	Plan to Implement in the Submission Year	
b. Alternative Reexamination Schedule for Households		
(HCV)	Plan to Implement in the Submission Year	
c. Self-Certification of Assets (PH)	Not Currently Implemented	
d. Self-Certification of Assets (HCV)	Not Currently Implemented	
4. Landlord Leasing Incentives		
a. Vacancy Loss (HCV-Tenant-based Assistance)	Currently Implementing	
b. Damage Claims (HCV-Tenant-based Assistance)	Currently Implementing Currently Implementing	
c. Other Landlord Incentives (HCV- Tenant-based		
Assistance)	Currently Implementing	
5. Housing Quality Standards (HQS)		
a. Pre-Qualifying Unit Inspections (HCV)	Not Currently Implemented	
b. Reasonable Penalty Payments for Landlords (HCV)	Not Currently Implemented	
c. Third-Party Requirement (HCV)	Plan to Implement in the Submission Year	
d. Alternative Inspection Schedule (HCV)	Not Currently Implemented	
6. Short-Term Assistance		
	Not Currently Implemented	
a. Short-Term Assistance (PH)	Not Currently Implemented	
b. Short-Term Assistance (HCV)	Not Currently Implemented	
7. Term-Limited Assistance		
a. Term-Limited Assistance (PH)	Not Currently Implemented	
b. Term-Limited Assistance (HCV)	Not Currently Implemented	
8. Increase Elderly Age (PH & HCV)		
Increase Elderly Age (PH & HCV)	Not Currently Implemented	

a. Increase PDV Progen Cap (HCV) b. Increase PDV Project Cap (HCV) c. Emmethic of PDV Selection Process for PHA-owned Replacement (HCV) d. Alternative PDV Selection Process (or PHA-owned Alternative PDV Selection Process (HCV) A. Alternative PDV Selection Process (HCV) A. Alternative PDV Selection Process (HCV) A. Alternative PDV Selection Process (HCV) Not Currently Implemented I. Increase PDV HAP-Contract Length (HCV) I. Increase PDV HAP-Contract Length (HCV) I. Increase PDV HAP-Contract Length (HCV) I. Increase PDV HAP-Contract Length (HCV) Not Currently Implemented I. Increase PDV Partice PSP Tragram (HCV) Not Currently Implemented I. Increase PDV Selection Proceedures FSP Program (HCV) Not Currently Implemented DPH Alternative Structure for Establishing Program Coordinating Committee (HCV) I. HCV Alternative Structure for Establishing Program Coordinating Committee (HCV) I. HCV Alternative Structure for Establishing Program Coordinating Committee (HCV) I. HCV Alternative Family Selection Procedures (HCV) Not Currently Implemented Coordinating Committee (HCV) I. HCV Alternative Family Selection Procedures (HCV) Not Currently Implemented Coordinating Committee (HCV) I. HCV Alternative Family Selection Procedures (HCV) Not Currently Implemented I. HCV V Delicies for Addressing Increases in Family Income (HCV) I. HCV Alternative Family Selection Procedures (HCV) Not Currently Implemented HCV VDicies for Addressing Increases in Family Income (HCV) I. Work Requirement I. Work Requirement (HCV) Not Currently Implemented HCV VDicies for Addressing Increases in Family Income (HCV) Not Currently Implemented HCV VDicies for Addressing Increases in Family Income (HCV) Not Currently Implemented HCV VDicies for Addressing Increases in Family Income (HCV) Not Curren	9. Project-Based Voucher Program Flexibilities		
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Replacement (HCV)         Not Currently Implemented           c. Alternative PEV Selection Process (HCV)         Not Currently Implemented           c. Alternative PEV Selection Process (HCV)         Not Currently Implemented           f. Increase PEV HAP Contract Length (HCV)         Not Currently Implemented           g. Increase PEV INF         Contract Length (HCV)         Not Currently Implemented           h. Limit Portability for PEV Units (HCV)         Not Currently Implemented         Not Currently Implemented           a. HCV Waive Operating a Required FSS Program (HCV)         Not Currently Implemented         Not Currently Implemented           b. PH Alternative Structure for Establishing Program         Not Currently Implemented         Not Currently Implemented           coordinating Committee (HCV)         Not Currently Implemented         Not Currently Implemented           codinating Committee (HCV)         Not Currently Implemented         Not Currently Implemented           codinating Committee (HCV)         Not Currently Implemented         Not Currently Implemented           chCV Alternative Structure for Establishing Program         Not Currently Implemented         Not Currently Implemented           chCV Alternative Structure for Contract of Participation         Not Currently Implemented         Not Currently Implemented           dhCV Modity or Eliminate the Contract of Participation (PCP)         Not Currently Implemented		Not Currently Implemented	
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10. Family Self-Sufficiency Program (with MTW Flexibility         a.PH Waive Operating a Required FSS Program (PCV)       Not Currently Implemented         a.HCW Waive Operating a Required FSS Program (HCV)       Not Currently Implemented         b.PH Alternative Structure for Establishing Program       Not Currently Implemented         coordinating Committee (HCV)       Not Currently Implemented         c.PH Alternative Structure for Establishing Program       Not Currently Implemented         c.PH Alternative Family Selection Procedures (HCV)       Not Currently Implemented         c.PH Motity or Eliminate the Contract of Participation (HCV)       Not Currently Implemented         d.HCV Modify or Eliminate the Contract of Participation (HCV)       Not Currently Implemented         d.HCV Modify or Eliminate the Contract of Participation (HCV)       Not Currently Implemented         d.HCV Volicies for Addressing Increases in Family Income (PH)       Not Currently Implemented         a.HCV Alternative Family Selection Procedures (HCV)       Not Currently Implemented         b.HCV Policies for Addressing Increases in Family Income (PH)       Not Currently Implemented         a.HCV Alternative Family Selection Procedures (HCV)       Not Currently Implemented         b.HCV Oblicies for Addressing Increases in Family Income (PH)       Not Currently Implemented         1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.			
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Acquisition without Prior HUD Approval (PH)       Not Currently Implemented         16. Deconcentration of Poverty in Public Housing Policy (PH)       Deconcentration of Poverty in Public Housing Policy (PH)         Deconcentration of Poverty in Public Housing Policy (PH)       Not Currently Implemented         17. Local, Non-Traditional Activities       Not Currently Implemented         a. Rental Subsidy Programs       Not Currently Implemented         b. Service Provision       Not Currently Implemented			
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Deconcentration of Poverty in Public Housing Policy (PH)       Not Currently Implemented         17. Local, Non-Traditional Activities			
17. Local, Non-Traditional Activities         a. Rental Subsidy Programs       Not Currently Implemented         b. Service Provision       Not Currently Implemented			
a. Rental Subsidy Programs     Not Currently Implemented       b. Service Provision     Not Currently Implemented			
b. Service Provision Not Currently Implemented			
c. Housing Development Programs   Not Currently Implemented			
	c. Housing Development Programs	Not Currently Implemented	

# C. MTW Activities Plan that Housing Authority Of Spartanburg Plans to Implement in the Submission Year or Is Currently Implementing

#### 1.m. - Utility Reimbursements (PH)

Describe the MTW activity, the MTW agency's goal(s) for the MTW activity, and, if applicable, how the MTW activity contributes to a larger initiative

Spartanburg Housing plans to eliminate utility reimbursements to reduce costs while achieving greater cost effectiveness in expenditures and encouraging family self-sufficiency. The waiver would result in cost savings and a reduction in administrative burdens. It will also help to ensure that residents are contributing towards their rental payment or at minimum not receiving a payment for receiving assistance from Spartanburg Housing. We will eliminate the utility reimbursement by doing the following. If a utility allowance is greater than the total tenant payment, the tenant rent will be zero (\$0) and no utility reimbursement will be provided to the tenant.

For FY 2023 the department paid a total of \$1999.00 to a total of 2 families at Cambridge Place. The average URP check was \$133.26. Add in the cost of processing the URP check and the total amount paid out for FY 2023 for utility reimbursement is \$2017.15.

For FY 2023 the department paid a total of \$1009.00 to a total of 20 families at Prince Hall Apartments. The average URP check was \$8.27. Add in the cost of processing the URP check and the total amount paid out for FY 2023 for utility reimbursement is \$1156.62.

We will implement this change starting June 1, 2024.

### Which of the MTW statutory objectives does this MTW activity serve?

Cost effectiveness; Self-sufficiency

What are the cost implications of this MTW activity? Pick the best description of the cost implications based on what you know today.

Decreased expenditures

Does the MTW activity under this waiver apply to all assisted households or only to a subset or subsets of assisted households?

The MTW activity applies to all assisted households

Based on the Fiscal Year goals listed in the activity's previous Fiscal Year's narrative, provide a description about what has been accomplished or changed during the implementation.

Not applicable

### 1.n. - Utility Reimbursements (HCV)

# Describe the MTW activity, the MTW agency's goal(s) for the MTW activity, and, if applicable, how the MTW activity contributes to a larger initiative

Spartanburg Housing plans to eliminate utility reimbursements to reduce costs while achieving greater cost effectiveness in expenditures and encouraging family self-sufficiency. The waiver would result in cost savings and a reduction in administrative burdens. It will also help to ensure that residents are contributing towards their rental payment or at minimum not receiving a payment for receiving assistance from Spartanburg Housing. We will eliminate the utility reimbursement by doing the following. If a utility allowance is greater than the total tenant payment, the tenant rent will be zero (\$0) and no utility reimbursement will be provided to the tenant.

For FY 2023 the department paid a total of \$606,001 to a total of 475 families. The average URP check was \$102.79. Add in the cost of processing the URP check and the total amount paid out for FY 2023 for utility reimbursement is \$610,561.

Taking the current Price Per Unit (PUC) into account of \$568, if we eliminated the utility reimbursement we could help close to 90 more families find housing.

We will implement this change starting June 1, 2024.

### Which of the MTW statutory objectives does this MTW activity serve?

Cost effectiveness; Self-sufficiency

# What are the cost implications of this MTW activity? Pick the best description of the cost implications based on what you know today.

Decreased expenditures

Does the MTW activity under this waiver apply to all assisted households or only to a subset or subsets of assisted households?

The MTW activity applies to all assisted households

Based on the Fiscal Year goals listed in the activity's previous Fiscal Year's narrative, provide a description about what has been accomplished or changed during the implementation.

Not Applicable

3.a. - Alternative Reexamination Schedule for Households (PH)

Describe the MTW activity, the MTW agency's goal(s) for the MTW activity, and, if applicable, how the MTW activity contributes to a larger initiative

Spartanburg Housing will implement bi-annual recertifications for all households in which all members of the household are 62 and older or the Head of Household, Co-Head or Spouse is disabled, even if the household members have earned income, they will be recertified only on a bi-annual basis. To achieve the highest level of operational efficiency, Spartanburg Housing will stagger the implementation of this activity. All certifications will be completed in 2024, however we will start staggering in February 2024 and do the even months for the year of 2024 making their next recertification due in 2026. In January of 2025 we will complete the odd month recertifications, making their next recertification due in 2027.

2024 Recertification Jan 2024 (Next Reexam Jan 2025) Feb 2024 (Feb 2026) Mar 2024 (Mar 2025) Apr 2024 (April 2026) May 2024 (May 2025) Jun 2024 (Jun 2026) Jul 2024 (Jul 2025) Aug 2024 (Aug 2026) Sep 2024 (Sep 2025) Oct 2024 (Oct 2026) Nov 2024 (Nov 2025) Dec 2024 (Dec 2026)

For all households, including those listed above:

Interim recertifications for decreases in income will be limited to \$200 per month or more. Reductions in income of less than \$200 per month are required to be reported, but no interim recertification will be completed. Interim recertifications for increases of income will be limited to a change of \$500 or more per month. Increases in income of less than \$500 per month are required to be reported, but no interim will be completed.

All other households and family types will recertify annually.

### Which of the MTW statutory objectives does this MTW activity serve?

Cost effectiveness; Self-sufficiency

What are the cost implications of this MTW activity? Pick the best description of the cost implications based on what you know today.

Decreased expenditures

# Does the MTW activity under this waiver apply to all assisted households or only to a subset or subsets of assisted households?

The MTW activity applies only to a subset or subsets of assisted households

# Does the MTW activity apply only to new admissions, only to currently assisted households, or to both new admissions and currently assisted households?

New admissions and currently assisted households

### Does the MTW activity apply to all family types or only to selected family types?

The MTW activity applies only to selected family types

### Please select the family types subject to this MTW activity.

Elderly families; Disabled families (to the extent those families are not exempt via a reasonable accommodation)

### Does the MTW activity apply to all public housing developments?

The MTW activity applies to all developments

Based on the Fiscal Year goals listed in the activity's previous Fiscal Year's narrative, provide a description about what has been accomplished or changed during the implementation.

Not Applicable

Does this MTW activity require a hardship policy?

Yes

This document is attached.

### Does the hardship policy apply to more than this MTW activity?

Yes

Please list all of the applicable MTW activities. (Only upload hardship policy once when said policy applies to multiple MTW activities.)

1.r. - Elimination of Deduction(s) (PH)

# Has the MTW agency modified the hardship policy since the last submission of the MTW Supplement?

No

How many hardship requests have been received associated with this activity in the past year?

No hardship were requested in the most recent fiscal year.

Does the MTW agency need a Safe Harbor Waiver to implement this MTW activity as described?

No

Does the MTW activity require an impact analysis?

Yes

This document is attached.

### Does the impact analysis apply to more than this MTW activity?

No

### What is the recertification schedule?

Once every two years

### How many interim recertifications per year may a household request?

1

Please describe briefly how the MTW agency plans to address changes in family/household circumstances under the alternative reexamination schedule.

For all households, including those listed above:

Interim recertifications for decreases in income will be conducted in accordance with Spartanburg Housing Policy.

Interim recertifications for increases of income will be limited to a change of \$500 or more per month. Increases in income of less than \$500 per month are required to be reported, but no interim will be completed.

### 3.b. - Alternative Reexamination Schedule for Households (HCV)

Describe the MTW activity, the MTW agency's goal(s) for the MTW activity, and, if applicable, how the MTW activity contributes to a larger initiative

Spartanburg Housing will implement bi-annual recertifications for all households in which all members of the household are 62 and older or the Head of Household, Co-Head or Spouse is disabled, even if the household members have earned income, they will be recertified only on a bi-annual basis. To achieve the highest level of operational efficiency, Spartanburg Housing will stagger the implementation of this activity. All certifications will be completed in 2024, however we will start staggering in February 2024 and do the even months for the year of 2024 making their next recertification due in 2026. In January of 2025 we will complete the odd month recertifications, making their next recertification due in 2027.

2024 Recertification Jan 2024 (Next Reexam Jan 2025) Feb 2024 (Feb 2026) Mar 2024 (Mar 2025) Apr 2024 (April 2026) May 2024 (May 2025) Jun 2024 (Jun 2026) Jul 2024 (Jul 2025) Aug 2024 (Aug 2026) Sep 2024 (Sep 2025) Oct 2024 (Oct 2026) Nov 2024 (Nov 2025)

Dec 2024 (Dec 2026)

### Which of the MTW statutory objectives does this MTW activity serve?

Cost effectiveness; Self-sufficiency

What are the cost implications of this MTW activity? Pick the best description of the cost implications based on what you know today.

Decreased expenditures

Does the MTW activity under this waiver apply to all assisted households or only to a subset or subsets of assisted households?

The MTW activity applies only to a subset or subsets of assisted households

Does the MTW activity apply only to new admissions, only to currently assisted households, or to both new admissions and currently assisted households?

New admissions and currently assisted households

### Does the MTW activity apply to all family types or only to selected family types?

The MTW activity applies only to selected family types

### Please select the family types subject to this MTW activity.

Elderly families; Disabled families (to the extent those families are not exempt via a reasonable accommodation)

### Does the MTW activity apply to all HCV tenant-based units and properties with project-based vouchers?

The MTW activity applies to all tenant-based units

Based on the Fiscal Year goals listed in the activity's previous Fiscal Year's narrative, provide a description about what has been accomplished or changed during the implementation.

Not Applicable

Does this MTW activity require a hardship policy?

Yes

This document is attached.

Does the hardship policy apply to more than this MTW activity?

Yes

Please list all of the applicable MTW activities. (Only upload hardship policy once when said policy applies to multiple MTW activities.)

1.s. - Elimination of Deduction(s) (HCV)

Has the MTW agency modified the hardship policy since the last submission of the MTW Supplement?

No

How many hardship requests have been received associated with this activity in the past year?

No hardship were requested in the most recent fiscal year.

Does the MTW agency need a Safe Harbor Waiver to implement this MTW activity as described?

No

### Does the MTW activity require an impact analysis?

Yes

This document is attached.

Does the impact analysis apply to more than this MTW activity?

No

### What is the recertification schedule?

Once every two years

### How many interim recertifications per year may a household request?

1

Please describe briefly how the MTW agency plans to address changes in family/household circumstances under the alternative reexamination schedule.

For all households, including those listed above:

Interim recertifications for decreases in income will be conducted in accordance with Spartanburg Housing Policy.

Interim recertifications for increases of income will be limited to a change of \$500 or more per month. Increases in income of less than \$500 per month are required to be reported, but no interim will be completed.

### 4.a. - Vacancy Loss (HCV-Tenant-based Assistance)

Describe the MTW activity, the MTW agency's goal(s) for the MTW activity, and, if applicable, how the MTW activity contributes to a larger initiative

Spartanburg Housing provides landlords with a payment of \$500 when an HCV participant moves out and the landlord rents the unit to another HCV participant. If the landlord chooses not to rent the unit to another HCV participant, they would forfeit this payment.

This would apply to all HCV units and landlords. This would not apply to PBV properties or landlords.

### Which of the MTW statutory objectives does this MTW activity serve?

Housing choice

What are the cost implications of this MTW activity? Pick the best description of the cost implications based on what you know today.

Increased expenditures

Does the MTW activity under this waiver apply to all assisted households or only to a subset or subsets of assisted households?

The MTW activity applies only to a subset or subsets of assisted households

Does the MTW activity apply only to new admissions, only to currently assisted households, or to both new admissions and currently assisted households?

New admissions and currently assisted households

Does the MTW activity apply to all family types or only to selected family types?

The MTW activity applies to all family types

Does the MTW activity apply to all HCV tenant-based units and properties with project-based vouchers?

The MTW activity applies to all tenant-based units

# Based on the Fiscal Year goals listed in the activity's previous Fiscal Year's narrative, provide a description about what has been accomplished or changed during the implementation.

The activity was implemented on June 1, 2023. There has been one (1) payment for vacancy loss.

Does the MTW agency need a Safe Harbor Waiver to implement this MTW activity as described?

No

Does this policy apply to certain types of units or to all units all HCV units or only certain types of units (for example, accessible units, units in a low-poverty neighborhood, or units/landlords new to the HCV program?

To all units

What is the maximum payment that can be made to a landlord under this policy?

\$500

How many payments were issued under this policy in the most recently completed PHA fiscal year?

1

What is the total dollar value of payments issued under this policy in the most recently completed PHA fiscal year?

\$150

### 4.b. - Damage Claims (HCV-Tenant-based Assistance)

Describe the MTW activity, the MTW agency's goal(s) for the MTW activity, and, if applicable, how the MTW activity contributes to a larger initiative

Spartanburg Housing will provide landlords with up to \$1250 for damages caused by an HCV participant. Given the following steps have been followed:

1) Move In inspection completed and signed off by both the landlord and HCV participant

2) Move out inspection completed and signed off by both landlord and HCV participant

3) Itemized list of repairs and estimated cost to repair provided to Spartanburg Housing turned in within 15 days of move out of HCV participant

4) Established a reasonable cost of repairs

This would apply to all HCV and PBV landlords.

### Which of the MTW statutory objectives does this MTW activity serve?

Housing choice

What are the cost implications of this MTW activity? Pick the best description of the cost implications based on what you know today.

Increased expenditures

Does the MTW activity under this waiver apply to all assisted households or only to a subset or subsets of assisted households?

The MTW activity applies to all assisted households

Based on the Fiscal Year goals listed in the activity's previous Fiscal Year's narrative, provide a description about what has been accomplished or changed during the implementation.

The activity was implemented on June 1, 2023. There has been one (1) payment for damage claims.

Does the MTW agency need a Safe Harbor Waiver to implement this MTW activity as described?

No

Does this policy apply to certain types of units or to all units all HCV units or only certain types of units (for example, accessible units, units in a low-poverty neighborhood, or units/landlords new to the HCV program?

To all units

What is the maximum payment that can be made to a landlord under this policy?

\$1250

How many payments were issued under this policy in the most recently completed PHA fiscal year?

1

What is the total dollar value of payments issued under this policy in the most recently completed PHA fiscal year?

\$632

### 4.c. - Other Landlord Incentives (HCV- Tenant-based Assistance)

Describe the MTW activity, the MTW agency's goal(s) for the MTW activity, and, if applicable, how the MTW activity contributes to a larger initiative

1) Sign-On Bonus: Spartanburg Housing will provide each new landlord with a one-time \$500 sign on bonus. This bonus would be given to the new landlord after lease up of the first unit. This money would be directly deposited with their first Housing Assistance Payment. This would apply to new HCV landlords only. This would not apply to PBV landlords. 2) Landlord Referral Bonus: Participating landlords, who refers a new landlord to Spartanburg Housing, would receive \$100 bonus after the first unit is leased with the new landlord. This payment would be sent electronically to the participating landlord with their next Housing Assistance Payment. This would apply to existing HCV landlords only. This would not apply to PBV landlords. 3) Other Incentives: Spartanburg Housing will give each existing landlord a monetary award for every 5 years they have been with Spartanburg Housing. The maximum award amount is \$100 per every 5 years.

The maximum award amount is \$100 per every 5 year

This would apply to HCV landlords only.

### Which of the MTW statutory objectives does this MTW activity serve?

Housing choice

What are the cost implications of this MTW activity? Pick the best description of the cost implications based on what you know today.

Increased expenditures

Does the MTW activity under this waiver apply to all assisted households or only to a subset or subsets of assisted households?

The MTW activity applies to all assisted households

Based on the Fiscal Year goals listed in the activity's previous Fiscal Year's narrative, provide a description about what has been accomplished or changed during the implementation. The incentives were implemented on June 1, 2023. Below are the payments for fiscal year end 2023.

13 Sign On Bonus Payment-Total \$6,500 72 5-Year Tenure Bonus-Total \$7,200

112 10-Year Tenure Bonus-Total \$22,400

Does the MTW agency need a Safe Harbor Waiver to implement this MTW activity as described?

No

Does this policy apply to certain types of units or to all units all HCV units or only certain types of units (for example, accessible units, units in a low-poverty neighborhood, or units/landlords new to the HCV program?

Certain types of units only

What is the maximum payment that can be made to a landlord under this policy? \$500 is the maximum payment...for each new landlord referral.

Referral Bonus: The maximum payment is \$100.

Other Incentives: The maximum payment is \$100.

How many payments were issued under this policy in the most recently completed PHA fiscal year?

197

What is the total dollar value of payments issued under this policy in the most recently completed PHA fiscal year?

\$36,100

### 5.c. - Third-Party Requirement (HCV)

Describe the MTW activity, the MTW agency's goal(s) for the MTW activity, and, if applicable, how the MTW activity contributes to a larger initiative

Spartanburg Housing will perform HQS inspections on PBV units that it owns, manages, and/or controls. The Director of Leased Housing will randomly select a sample of Quality Control inspections (5%) that have been completed within a

60-day period.

### Which of the MTW statutory objectives does this MTW activity serve?

Cost effectiveness

What are the cost implications of this MTW activity? Pick the best description of the cost implications based on what you know today.

Decreased expenditures

# Does the MTW activity under this waiver apply to all assisted households or only to a subset or subsets of assisted households?

The MTW activity applies to all assisted households

Based on the Fiscal Year goals listed in the activity's previous Fiscal Year's narrative, provide a description about what has been accomplished or changed during the implementation.

This is an approved activity that has not been implemented.

Does the MTW agency need a Safe Harbor Waiver to implement this MTW activity as described?

No

### Please explain or upload the description of the quality assurance method:

Following will explain the quality assurance method

1) The inspections for the last 60 days will be downloaded from the Yardi system into an Excel worksheet where the number of inspections can be determined.

2) The number of inspections will be multiplied by 5% to determine the number of inspections that will need to be performed. We will round up in all cases.

3) We will use a random generator to select the number of the inspections to select to complete based on the number needed to complete the 5% of inspections.

4) We will send letters to the landlords and tenants to schedule the inspections.

5) The inspections will be completed and re-inspections will be scheduled if necessary.

6) Copies of the inspections will be kept in a separate files.

If [Upload file] options- Display & apos; Attached for quality assurance method"

No document is attached.

D.	Safe Harbor Waivers.
DA	Will the MTW agency submit request for approval of a Safe Harbor Waiver this year?
D.1	No Safe Harbor Waivers are being requested.

E.	Agency-Specific Waiver(s).	
	Agency-Specific Waiver(s) for HUD Approval:	
	The MTW demonstration program is intended to foster innovation and HUD encourages MTW agencies, in consultation with their residents and stakeholders, to be creative in their approach to solving affordable housing issues facing their local communities. For this reason, flexibilities beyond those provided for in Appendix I may be needed. Agency-Specific Waivers may be requested if an MTW agency wishes to implement additional activities, or waive a statutory and/or regulatory requirement not included in Appendix I.	
	In order to pursue an Agency-Specific Waiver, an MTW agency must include an Agency-Specific Waiver request, an impact analysis, and a hardship policy (as applicable), and respond to all of the mandatory core questions as applicable.	
E.1	For each Agency-Specific Waiver(s) request, please upload supporting documentation, that includes: a) a full description of the activity, including what the agency is proposing to waive (i.e., statute, regulation, and/or Operations Notice), b) how the initiative achieves one or more of the 3 MTW statutory objectives, c) a description of which population groups and household types that will be impacted by this activity, d) any cost implications associated with the activity, e) an implementation timeline for the initiative, f) an impact analysis, g) a description of the hardship policy for the initiative, and h) a copy of all comments received at the public hearing along with the MTW agency's description of how the comments were considered, as a required attachment to the MTW Supplement.	
	Will the MTW agency submit a request for approval of an Agency-Specific Waiver this year?	
	No Agency-Specific Waivers are being requested.	
	Agency-Specific Waiver(s) for which HUD Approval has been Received:	
E.2	Does the MTW agency have any approved Agency-Specific Waivers?	
	MTW Agency does not have approved Agency-Specific Waivers	

F.	Public Housing Operating Subsidy Grant Reporting.	
F.1	Total Public Housing Operating subsidy amount authorized, disbursed by 9/30, remaining, and deadline for disbursement, by Federal Fiscal Year for each year the PHA is designated an MTW agency.	

Federal Fiscal Year (FFY)	Total Operating Subsidy Authorized Amount	How Much PHA Disbursed by the 9/30 Reporting Period	Remaining Not Yet Disbursed	Deadline
2024	\$0	\$0	\$0	
2023	\$1,934,803	\$1,399,052	\$585,751	2023-12-31
2022	\$1,777,715	\$1,326,973	\$0	2022-12-31

G.

### MTW Statutory Requirements.

### 75% Very Low Income - Local, Non-Traditional.

**G.1** HUD will verify compliance with the statutory requirement that at least 75% of the households assisted by the MTW agency are very low-income for MTW public housing units and MTW HCVs through HUD systems. The MTW PHA must provide data for the actual families housed upon admission during the PHA's most recently completed Fiscal Year for its Local, Non-Traditional program households.

Income Level	Number of Local, Non-Traditional Households Admitted in the Fiscal Year*
80%-50% Area Median Income	
49%-30% Area Median Income	
Below 30% Area Median Income	
Total Local, Non-Traditional Households	0

\*Local, non-traditional income data must be provided in the MTW Supplement form until such time that it can be submitted in IMS-PIC or other HUD system.

G.2	2 Establishing Reasonable Rent Policy.	
Has the	MTW agency established a rent reform policy to encourage employment and self-sufficiency?	

Please describe the MTW agency's plans for its future rent reform activity and the implementation timeline.

G.3	Substantially the Same (STS) – Local, Non-Traditional.
The total number of unit months that families were housed in a local, non-traditional rental subsidy for the prior full calendar year.	# of unit months
The total number of unit months that families were housed in a local, non-traditional housing development program for the prior full calendar year.	# of unit months

# Number of units developed under the local, non-traditional housing development activity that were available for occupancy during the prior full calendar year:

G.4	G.4 Comparable Mix (by Family Size) – Local, Non-Traditional.	
To demonstrate compliance with the statutory requirement to continue serving a 'comparable mix" of families by family		
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size to that which would have been served without MTW, the MTW agency will provide the number of families occupying local, non-traditional units by household size for the most recently completed Fiscal Year in the provided table.

Family Size:	Occupied Number of Local, Non-Traditional units by Household Size
1 Person	
2 Person	
3 Person	
4 Person	
5 Person	
6+ Person	
Totals	0

н.	Public Comment
Attached you will find a copy of all of the comments received and a description of how the agency analyzed the comments, as well as any decisions made based on those comments.	

I.	Evaluations.
No know	vn evaluations.

# 6-III.B. FINANCIAL HARDSHIPS AFFECTING MINIMUM RENT [24 CFR 5.630]

The regulations governing financial hardship exemptions from minimum rent apply only to PHAs that establish a minimum rent greater than \$0 (see section 6-III.A). Hence the first decision point concerns this choice.

<b>\$</b>

# <u>Decision Point</u>: Did the PHA establish a minimum rent greater than \$0? (Model ACOP, p. 6-50)

<u>Option 1</u>: No. Leave the first paragraph of the model ACOP in place, as shown below, and ignore the rest of the material in section 6-III.B. No changes to the model ACOP are needed.

The financial hardship rules described below do not apply in this jurisdiction because the PHA has established a minimum rent of \$0.



<u>Option 2</u>: No. Delete the words "described below" from the first paragraph of the model ACOP and all of the text in section 6-III.B of the model ACOP following the first paragraph.

Option 3: Yes. Delete the policy of the model ACOP and continue.

### Overview

The financial hardship exemption applies only to the payment of the minimum rent and not to a family's inability to pay based upon other elements of the TTP formula. HUD identifies four types of hardship in the regulations and permits the PHA to add other hardship criteria.

When a family requests a financial hardship exemption, the steps required by the regulations depend on whether the PHA determines that the request is valid and whether the hardship will be temporary or long-term. HUD's requirements and PHA decision points are described below.

### HUD-Defined Financial Hardship

HUD-defined hardships specified in 24 CFR 5.630(b) include:

(1) The family has lost eligibility for or is awaiting an eligibility determination for a federal, state, or local assistance program. This includes a family member who is a noncitizen lawfully admitted for permanent residence under the Immigration and Nationality Act who would be entitled to public benefits but for Title IV of the Personal Responsibility and Work Opportunity Act of 1996.

The ACOP should clarify:

- What distinctions, if any, will be made in the treatment of families who have lost eligibility, been denied eligibility, or are awaiting an eligibility determination
- How the end of a hardship will be determined
- Whether families who have lost eligibility as a result of fraud will be permitted to receive a hardship exemption

<u>Decision Point</u>: How will the PHA implement HUD's mandatory hardship criteria related to families who have lost or are awaiting federal, state, or local assistance? (Model ACOP, p. 6-50)



<u>Option 1</u>: Use the model ACOP language shown below. No changes to the model ACOP are needed.

A hardship will be considered to exist only if the loss of eligibility has an impact on the family's ability to pay the minimum rent.

For a family waiting for a determination of eligibility, the hardship period will end as of the first of the month following (1) implementation of assistance, if approved, or (2) the decision to deny assistance. A family whose request for assistance is denied may request a hardship exemption based upon one of the other allowable hardship circumstances.

Instructions for Preparing Chapter 6: Income and Rent Determinations			
(2) The family w	yould be evicted because it is unable to pay the minimum rent.		
	<u>Point</u> : How will the PHA implement HUD's mandatory hardship criteria o families who may be evicted? (Model ACOP, p. 6-50)		
	<u>Option 1</u> : Use the model ACOP language shown below. No changes to the model ACOP are needed.		
	For a family to qualify under this provision, the cause of the potential eviction must be the family's failure to pay rent or tenant-paid utilities.		
	<u>Option 2</u> : Use PHA-established policy. Edit the model ACOP language or delete it and insert the PHA's policy.		
(3) Family incon employment.	ne has decreased because of changed family circumstances, including the loss of		
No PHA pol	icy decisions are required.		

Instructions for Pre	eparing Chapter 6: 1	Income and Rent	Determinations
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(4) A death has occurred in the family.

<u>Decision Point</u>: How will the PHA implement HUD's mandatory hardship criteria related to a death in the family? (Model ACOP, p. 6-51)

 $\mathbf{N}$ 

<u>Option 1</u>: Use the model ACOP language shown below. No changes to the model ACOP are needed.

In order to qualify under this provision, a family must describe how the death has created a financial hardship (e.g., because of funeral-related expenses or the loss of the family member's income).



<u>Option 2</u>: Use PHA-established policy. Edit the model ACOP language or delete it and insert the PHA's policy.

(5) The family has experienced other circumstances determined by the PHA.

The PHA is permitted to establish additional hardship criteria.

**Decision Point:** Does the PHA wish to add any hardship criteria? (Model ACOP, p. 6-51)

<u>Option 1</u>: Use the model ACOP language shown below. No changes to the model ACOP are needed.

The PHA has not established any additional hardship criteria.



<u>Option 2</u>: Add PHA-developed criteria. Edit or delete the model ACOP language and insert the PHA's policy.

### **Implementation of Hardship Exemption**

# Determination of Hardship

When a family requests a financial hardship exemption, the PHA must suspend the minimum rent requirement beginning the first of the month following the family's request. When the minimum rent is suspended, the TTP reverts to the highest of the remaining components of the calculated TTP. To further explain this requirement, the model ACOP contains a chart that illustrates that the TTP is not automatically reduced to zero in hardship cases.

The PHA then determines whether the financial hardship exists and whether the hardship is temporary or long-term. Since HUD does not define temporary or long term hardship, the PHA must decide what these terms mean. The model ACOP uses 90 days or less for its definition of temporary hardship because the PHA may not evict the family for nonpayment of minimum rent for 90 days.

# $\checkmark$

 $\mathbf{N}$ 

# <u>Decision Point</u>: How will the PHA define temporary and long term hardships? (Model ACOP, p. 6-52)

<u>Option 1</u>: Use the model ACOP language shown below. No changes to the model ACOP are needed.

The PHA defines temporary hardship as a hardship expected to last 90 days or less. Long term hardship is defined as a hardship expected to last more than 90 days.



<u>Option 2</u>: Use PHA-established policy. Edit the model ACOP language or delete it and insert the PHA's policy.

The regulation is silent on submission requirements and only requires that the PHA make its determination "promptly" [24 CFR 5.630(b)(2)(i)(B)]. The model ACOP specifies family submission requirements and requires the PHA to make a decision within 30 days of the family's request.

# <u>Decision Point</u>: What requirements will the PHA impose for the family's submission and how soon will the PHA make a decision? (Model ACOP, p. 6-52)

<u>Option 1</u>: Use the model ACOP language shown below. No changes to the model ACOP are needed.

To qualify for a hardship exemption, a family must submit a request for a hardship exemption in writing. The request must explain the nature of the hardship and how the hardship has affected the family's ability to pay the minimum rent.

The PHA will make the determination of hardship within 30 calendar days.



## No Financial Hardship

The regulation requires that if there is no financial hardship, the PHA must reinstate the minimum rent and require the family to repay the amounts suspended on terms and conditions set by the PHA [24 CFR 5.630(b)(2)(iii)(A)].



<u>Decision Point</u>: How long will the PHA give a family to repay suspended rent if the family does not qualify for a hardship suspension or exemption? (Model ACOP, p. 6-53)



<u>Option 1</u>: Use the model ACOP language shown below. No changes to the model ACOP are needed.

The PHA will require the family to repay the suspended amount within 30 calendar days of the PHA's notice that a hardship exemption has not been granted.



<u>Option 2</u>: Use PHA-established policy. Edit the model ACOP language or delete it and insert the PHA's policy.

## Temporary Hardship

If the PHA determines that a qualifying financial hardship is temporary, the PHA must reinstate the minimum rent from the beginning of the first of the month following the date of the family's request for a hardship exemption.

The family must resume payment of the minimum rent and must repay the PHA the amounts suspended. HUD requires the PHA to offer a reasonable repayment agreement on terms and conditions established by the PHA. The PHA also may determine that circumstances have changed and the hardship is now a long-term hardship. The model ACOP permits the PHA and the family to agree on a repayment schedule in accordance with the PHA's policy.

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# <u>Decision Point</u>: How will the PHA require the family to repay amounts suspended for a temporary hardship? (Model ACOP, p. 6-53)

<u>Option 1</u>: Use the model ACOP language shown below. No changes to the model ACOP are needed.

The PHA will enter into a repayment agreement in accordance with the PHA's repayment policy.



## Long-Term Hardship

If the PHA determines that the financial hardship is long-term, the PHA must exempt the family from the minimum rent requirement for so long as the hardship continues. The exemption will apply from the first of the month following the family's request until the end of the qualifying hardship. Repayment of the minimum rent for the period of the long-term hardship is not required.

The model ACOP specifies when the hardship ends. The policy addresses hardships based upon loss of income and hardship-related expenses.

# Decision Point: How will the PHA determine when a long-term hardship has ended? (Model ACOP, p. 6-54)

<u>Option 1</u>: Use the model ACOP language shown below. No changes to the model ACOP are needed.

The hardship period ends when any of the following circumstances apply:

- (1) At an interim or annual reexamination, the family's calculated TTP is greater than the minimum rent.
- (2) For hardship conditions based on loss of income, the hardship condition will continue to be recognized until new sources of income are received that are at least equal to the amount lost. For example, if a hardship is approved because a family no longer receives a \$60/month child support payment, the hardship will continue to exist until the family receives at least \$60/month in income from another source or once again begins to receive the child support.
- (3) For hardship conditions based upon hardship-related expenses, the minimum rent exemption will continue to be recognized until the cumulative amount exempted is equal to the expense incurred.

# Impact Analysis: Bi-Annual Re-Examinations

# 1. Impact on Spartanburg Housing Finances

This activity is expected to have an impact on finances through a slight increase in per unit costs in the voucher program. Spartanburg Housing will offset these costs through savings that will result from reduced staff and administrative time.

# 2. Affordability of Housing Costs for affected families

This activity will positively impact affordability for families as rent increases will only take effect when income increases significantly. Families will have increased disposable income for other needs.

# 3. Wait List

This activity will have no impact on the wait list.

# 4. Termination Rate

This activity is not anticipated to impact the termination and/or eviction rate

5. Occupancy Level in Public Housing and Utilization Rate in HCV This activity is not anticipated to impact occupancy or utilization rates

# 6. Meeting the MTW Goals of cost effectiveness, Self-Sufficiency, or Expanding Housing Choice

This activity will have a positive impact on meeting MTW goals as it will result in cost effectiveness for Spartanburg Housing and provide additional self-sufficiency initiatives for the elderly and disabled families as they have additional available income for one year without an increase in rent. There will be 890 HCV families and 214 PH families that will be affected by this change.

7. Impact on Spartanburg Housing ability to meet MTW Statutory Goals This activity is not anticipated to impact Spartanburg Housing's ability to meet statutory goals.

# 8. Impact on Rate of Hardship Requests This activity is not expected to impact the rate of hardship requests

## 9. Impact on Protected Classes and Associated Disparate Impact This activity is not expected to impact any protected classes and will have not disparate impact.

## 6-III.B. FINANCIAL HARDSHIPS AFFECTING MINIMUM RENT [24 CFR 5.630]

## PHA Policy

The financial hardship rules described below do not apply in this jurisdiction because the PHA has established a minimum rent of \$0.

### Overview

If the PHA establishes a minimum rent greater than zero, the PHA must grant an exemption from the minimum rent if a family is unable to pay the minimum rent because of financial hardship.

The financial hardship exemption applies only to families required to pay the minimum rent. If a family's TTP is higher than the minimum rent, the family is not eligible for a hardship exemption. If the PHA determines that a hardship exists, the family share is the highest of the remaining components of the family's calculated TTP.

## **HUD-Defined Financial Hardship**

Financial hardship includes the following situations:

(1) The family has lost eligibility for or is awaiting an eligibility determination for a federal, state, or local assistance program. This includes a family member who is a noncitizen lawfully admitted for permanent residence under the Immigration and Nationality Act who would be entitled to public benefits but for Title IV of the Personal Responsibility and Work Opportunity Act of 1996.

## Spartanburg Housing Policy

A hardship will be considered to exist only if the loss of eligibility has an impact on the family's ability to pay the minimum rent.

For a family waiting for a determination of eligibility, the hardship period will end as of the first of the month following: (1) implementation of assistance, if approved, or (2) the decision to deny assistance. A family whose request for assistance is denied may request a hardship exemption based upon one of the other allowable hardship circumstances.

(2) The family would be evicted because it is unable to pay the minimum rent.

### Spartanburg Housing Policy

For a family to qualify under this provision, the cause of the potential eviction must be the family's failure to pay rent to the owner or tenant-paid utilities.

(3) Family income has decreased because of changed family circumstances, including the loss of employment.

(4) A death has occurred in the family.

# Spartanburg Housing Policy

In order to qualify under this provision, a family must describe how the death has created a financial hardship (e.g., because of funeral-related expenses or the loss of the family member's income).

(5) The family has experienced other circumstances determined by the PHA.

## Spartanburg Housing Policy

Spartanburg Housing has not established any additional hardship criteria.

## **Implementation of Hardship Exemption**

## **Determination** of Hardship

When a family requests a financial hardship exemption, the PHA must suspend the minimum rent requirement beginning the first of the month following the family's request.

The PHA then determines whether the financial hardship exists and whether the hardship is temporary or long-term.

# Spartanburg Housing Policy

Spartanburg Housing defines temporary hardship as a hardship expected to last 90 days or less. Long-term hardship is defined as a hardship expected to last more than 90 days.

When the minimum rent is suspended, the family share reverts to the highest of the remaining components of the calculated TTP. The example below demonstrates the effect of the minimum rent exemption.

	<b>Example: Impact of Minimum Rent Exemption</b> Assume the PHA has established a minimum rent of \$50.				
Family Share – No Hardship		Family Share – With Hardship			
\$0	30% of monthly adjusted income	\$0	30% of monthly adjusted income		
\$15	10% of monthly gross income	\$15	10% of monthly gross income		
N/A	Welfare rent	N/A	Welfare rent		
\$50	Minimum rent	\$50	Minimum rent		
	Minimum rent applies.		Hardship exemption granted.		
	TTP = \$50		TTP = \$15		

# Spartanburg Housing Policy

To qualify for a hardship exemption, a family must submit a request for a hardship exemption in writing. The request must explain the nature of the hardship and how the hardship has affected the family's ability to pay the minimum rent.

Spartanburg Housing will make the determination of hardship within 30 calendar days.

## No Financial Hardship

If the PHA determines there is no financial hardship, the PHA will reinstate the minimum rent and require the family to repay the amounts suspended.

## Spartanburg Housing Policy

Spartanburg Housing will require the family to repay the suspended amount within 30 calendar days of Spartanburg Housing's notice that a hardship exemption has not been granted.

## Temporary Hardship

If the PHA determines that a qualifying financial hardship is temporary, the PHA must suspend the minimum rent for the 90-day period beginning the first of the month following the date of the family's request for a hardship exemption.

At the end of the 90-day suspension period, the family must resume payment of the minimum rent and must repay the PHA the amounts suspended. HUD requires the PHA to offer a reasonable repayment agreement, on terms and conditions established by the PHA. The PHA also may determine that circumstances have changed and the hardship is now a long-term hardship.

## Spartanburg Housing Policy

Spartanburg Housing will enter into a repayment agreement in accordance with the procedures found in Chapter 16 of this plan.

## Long-Term Hardship

If the PHA determines that the financial hardship is long-term, the PHA must exempt the family from the minimum rent requirement for so long as the hardship continues. The exemption will apply from the first of the month following the family's request until the end of the qualifying hardship. When the financial hardship has been determined to be long-term, the family is not required to repay the minimum rent.

### Spartanburg Housing Policy

The hardship period ends when any of the following circumstances apply:

- (1) At an interim or annual reexamination, the family's calculated TTP is greater than the minimum rent.
- (2) For hardship conditions based on loss of income, the hardship condition will continue to be recognized until new sources of income are received that are at least equal to the amount lost. For example, if a hardship is approved because a family no longer receives a \$60/month child support payment, the hardship will continue to exist until the family receives at least \$60/month in income from another source or once again begins to receive the child support.
- (3) For hardship conditions based upon hardship-related expenses, the minimum rent exemption will continue to be recognized until the cumulative amount exempted is equal to the expense incurred.

# Impact Analysis: Bi-Annual Re-Examinations

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## 8. Impact on Rate of Hardship Requests This activity is not expected to impact the rate of hardship requests

## 9. Impact on Protected Classes and Associated Disparate Impact This activity is not expected to impact any protected classes and will have not disparate impact.